

Tramlines Camping at Greenhead House Farm

Oughtibridge Lane, Sheffield. S35 0HN

Campsite rules, terms and conditions

Please take time to read though the following points. Do not hesitate to ask if you need more information. By booking a pitch you agree to abide by all rules listed below:

Arrivals and departures

Friday 26 July – Monday 29 July 2024

Arrivals from 10:00 (Friday), departures before 12:00 (Monday)

On arrival

- All campers need to report to the catering tent at the bottom of the field to register and collect a wrist band. Wrist bands must be worn at all times on site
- Be careful, considerate, and thoughtful to others throughout your stay and leave the site just as you found it.
- A strict 5 mph speed limit always operates on site.
- You are asked to leave a minimum of 3m between pitches, ideally 6m. This is for fire safety regulations.
- Care should be taken when leaving the site by car onto Oughtibridge Lane. Exiting left is a safer option to avoid crossing traffic travelling down the hill.

Behaviour on site

- Any abusive behaviour/actions (aggression, yelling, intimidation, violence, annoyance) towards members of staff or other guests will not be tolerated at any time.
This may result in immediate removal from the campsite without refund or warning.
- We are a family run campsite with neighbours. Noise (music, shouting and screaming) between **1am and 6am** must be kept to an absolute minimum so that it does not disturb other guests and our neighbours. The use of amplified music is not permitted during these hours.

This may result in immediate removal from the campsite without refund or warning.

- No recreational drugs allowed on site.
This may result in immediate removal from the campsite without refund or warning.

Whilst on site

- All litter and rubbish is the responsibility of the individual campers, please use the bins/skip provided. Any bulk waste must be taken away with you (tents, airbeds, groundsheets, chairs)
- Respect our facilities. Do not drop litter. Please leave the toilets as clean as you found them and report any issues to the staff on-site. No vandalism
- Please think of others regarding noise and keep it to a minimum throughout the day and night, especially between the hours of 1am-6pm.
- **Smoking is not permitted** in or around the food serving area.
- Generators are not permitted.
- Dogs are not allowed.
- Torches will be useful for around site as the ground is uneven in places.
- Please respect other campers' privacy.
- BBQ's are allowed but must be raised off the ground. Bricks will be available on request.
- BBQ's are the responsibility of the camper; remember the coals stay hot well after your food is cooked so please double check that they are completely extinguished after use.
- Please do not tip used oil or boiling water onto the grass and keep hot pans/kettles raised as these also scorch the grass.
- Open fires of any kind are strictly forbidden, as is the discharge of fireworks and Chinese lanterns and use of drones on the campsite and surrounding areas.
- KITE flying is strictly forbidden.
- No vehicles or motorcycles of any kind are to be driven/ridden around the site for amusement.
- In the event of a fire or evacuation please meet at the marquee.
- Emergency First Aid point – please find a staff member who will direct you to the first aid point.

- Please respect the boundary walls, trees and fencing. No climbing or standing on the walls or trees. There are areas of barbed wire on the top line of fencing. You/your party will be liable for any damage caused.
- The woodland next to the campsite is a preschool nursery and strictly out of bounds.
- Data Protection: the information taken at the time of booking and registration on site, is required to be collected for the purposes of processing your reservation with us.
- In case of emergency, phone 999. If you see any illegal/potentially dangerous behaviour, please contact the appropriate authorities (999/101)
- We do not accept responsibility for any personal injury, damage or loss to your vehicle or personal property whilst staying on site. Any accidents must be reported to the Site Manager, and they will be logged in the Accident Book.
- We are a working farm and keep goats, pigs, and sheep on the farm. Please come and look at them but treat them with respect. Please do not feed them or enter any buildings unless you are with a member of staff. Remember, animals may bite.
- Should the event be cancelled you will receive a full or prorata refund, excluding booking fee.

Emergency contact number whilst on site. 07931 506526

Updated 04.02.24